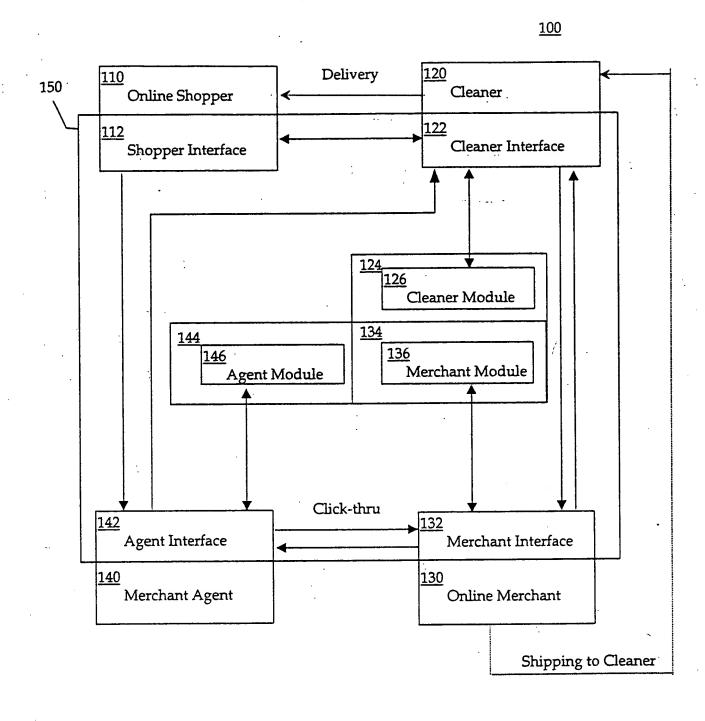
FIG. 1



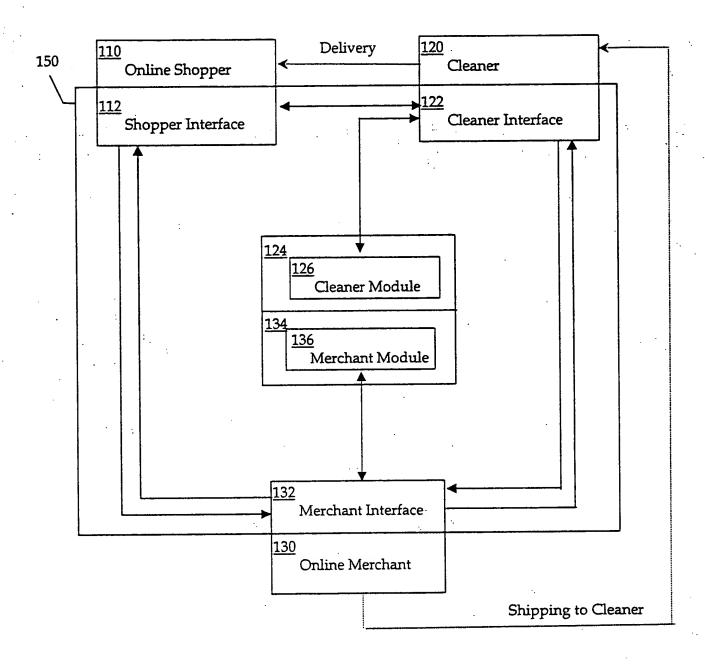


FIG. 3.

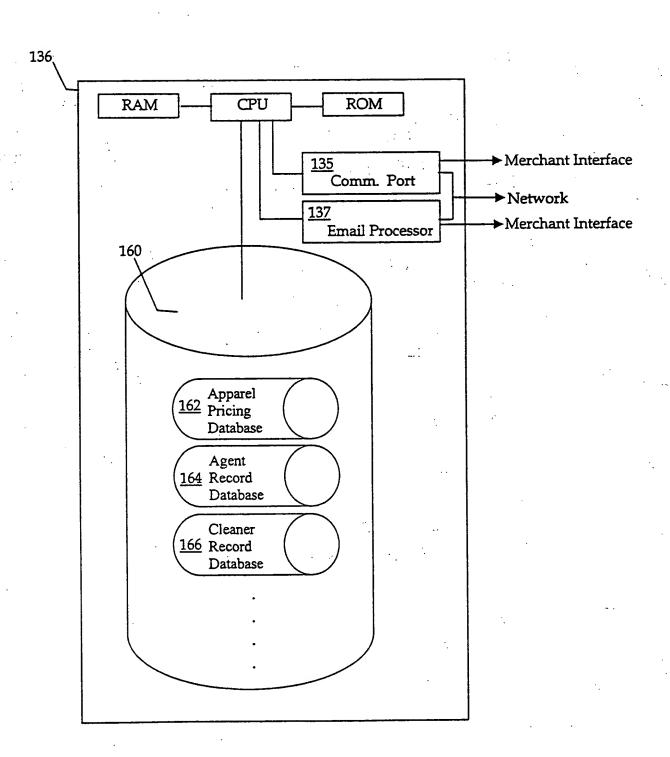


FIG. 4 **START** SHOPPER LOGS ON INTERNET <u>S1</u> SHOPPER VISITS FIRST WEBSITE <u>S2</u> FIRST WEBSITE GUIDES THE SHOPPER TO SECOND WEBSITE VIA CLICK-THRU LINK SHOPPER ORDERS APPARELS FROM THE SECOND WEBSITE <u>S4</u> **CLEANING SERVICE** NO <u>S5</u> **WANTED** YES SELECT CLEANER FROM CLEANER LIST <u>S8</u> **PAYMENT MADE** ONLY FOR APPARELS <u>S6</u> PAYMENT MADE FOR APPARELS AND CLEANING USING CREDIT CARD В

